TRACKER
Safe

Owner Use and Care Manual

Model:
WS211404-E

Tracker Safe LLC
6317 NE 63rd Street
Vancouver, WA 98661
(360) 213-0363
www.TrackerSafe.com

Document # Tracker Safe-Owner Use and Care Manual-WS-Rev1

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What's Included with Your Safe

(Qty 2) Override Keys

(Qty 4) Anchoring Screws

ATTENTION:

DO NOT STORE THIS MANUAL IN YOUR SAFE

Serial Number:

____

Combination:

____

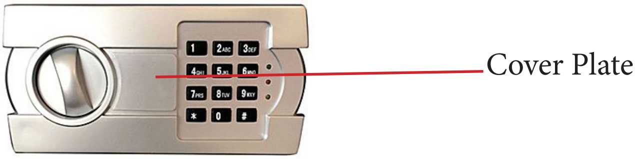
Original Receipt: *(Attach Here)*

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Opening your safe for the first time

1) Locate the supplied “Override Keys” from the packaging.

2) Remove the key lock cover plate located between the keypad and the knob by pulling out on the cover plate. *(See figure below)*



3) Insert the key into the lock and turn the key counterclockwise (to the left) and hold. While holding the key turn the knob clockwise (to the right) to open the door.

4) The battery compartment is located on the back side of the door. Gently press the battery cover “rigids” and slide the cover horizontally toward the locking bolts.

5) Insert four (4) AA **alkaline** batteries with a “use date” of at least five (5) years in the future. Be mindful of the battery orientation. *(Recommended battery brands: Duracell™, Energizer™, Eveready™)*

Operating the Lock with a Code

The factory code is “1-5-9”.

1) Input the code and press “#”. You will hear two (2) beeps and the green light will stay on for five (5) seconds.

2) Turn the knob clockwise and pull outwards to open the safe. After five (5) seconds the safe will lock itself automatically and you will have to re-enter your code.

Valid Code Entry: Two (2) beeps at the same time as the solid green light.

Invalid Code Entry: Three (3) short beeps at the same time as three (3) yellow light flashes.

Locking the Safe

Turn the knob counterclockwise (to the left) to lock safe. If the bolts are in the locked (extended) position but the safe door is in the open position then input the code and open the safe to retract the bolts.

Changing the Code

1) With the door open, locate the red button on the hinge side of the door. (see instuctions on previous page to open the safe door)

2) Press and release the red button. You will hear two (2) beeps and the yellow light will stay on for twenty (20) seconds.

3) Input the new three (3) to eight (8) digit code and press "#". You will hear two (2) beeps and the yellow light will turn off.

4) The code is now changed. Try your new code with the door in the open position to confirm that it is correct.

If your code is not correct then repeat steps one through four.

Other Features

Wrong Try Lock Out Period:

Three (3) consecutive invalid inputs starts a warning alarm. The the safe will beep continuously and the keypad will be disabled for twenty (20) seconds. If an additional three (3) invalid inputs are entered then there will be a five (5) minute lockout period before any code may be entered. The keypad will be disabled during this time and the lock will beep continously as an alarm.

Low Battery Warning:

If the red light is on after you press a button or enter your code then this indicates that the batterie are low and need immediate replacement.

Changing the Batteries

1) Unlock the safe:
If the batteries are dead use the Override Key to open the safe. Refer to section "Opening the Safe for the First Time" on page 4.

2) The battery compartment is located on the back side of the door. Gently press the battery cover "rigids" and slide the cover horizontally toward the locking bolts.

5) Insert four (4) AA **alkaline** batteries with a "use date" of at least five (5) years in the future. Be mindful of the battery orientation.

(Recommended battery brands: Duracell™, Energizer™, Eveready™)

Mounting the Safe

1) CHOOSING A LOCATION:
The wall safe must be installed in a two by four (2x4) or thicker framed wall. Be sure that no plumbing pipes or electrical wires run through the wall cutout area where your wall safe is to be located. The wall safe will require a 13 and 3/4 (13.75") inch wide and 20 and 5/8 (20.625") inch tall rectangular hole. The safe is designed to fit between standard sixteen (16) inch center-to-center wall framing.

2) HOLE CUTOUT:
a) Locate your wall studs: Use a "Stud Finder" tool to locate the studs in your desired location and mark them with a pencil. You can purchase a stud finder at any hardware store.

b) After you have determined the approximate location of the stud for the right hand side of your wall safe (hinge side) cut a large enough pilot hole using a drywall saw to determine where the inside edge of this stud is located. CAUTION: With a flashlight, look through the pilot hole and make sure there are no electrical wires or plumbing in the desired safe location. If there are plumbing pipes or electrical wires then you may have to select a new location for the safe if they cannot be re-routed.

c) Using a straight edge/level/or building square, draw a vertical pencil line 20 and 5/8 inches (20.625") long along the inside edge of the stud. This will locate the right hand (hinged) side of the safe.

d) From the top of your scribed line, measure 13 and 3/4 (13.75") inches to the left and make a pencil mark. Repeat this measurement at the bottom of the vertical line. With the straight edge/level/or building square, draw a vertical line between the two pencil marks locating the left side of the safe. You now have two vertical pencil lines.

d) With the straight edge/level/or building square, draw a horizontal line at the top connnecting the two vertical lines. The distance between should be 13 and 3/4 inches (13.75"). Repeat this action at the bottom. You should now have a 13 and 3/4 inch wide by 20 and 5/8 inch rectangle scribed on the wall between the studs.

e) With a drywall saw/saber saw or equivalent tool, starting with the pilot hole, cut along the pencil lines and remove the wall section.

3) INSTALLING THE SAFE

a) Place your wall safe through the hole cutout in the wall so that the hinge side of the safe is flush against the right wall stud and the front flange is flat against the wall.

b) With the safe door open, locate the two pre-drilled holes inside the safe on the right side wall. Use an appropriate size drill bit to drill pilot holes through the wall stud. Using the provided screws insert them into the holes and tighten them firmly to the side wall of the safe. *NOTE: You may have to close the door slightly to get the screw past the door and/or a socket extention may be needed.*

c) Repeat "step b" for the left side of the safe.
NOTE: There may be a small amount of space between the left side of the safe and the left wall stud. This is normal.

EXTERIOR CLEANING:

Use a soft cloth like a microfiber cloth with a mild cleaner (i.e., window cleaner) to clean the exterior of the safe. Make sure to wipe dry and never use harsh cleaners. Wipe around logos and graphics gently.

ELECTRONIC LOCKS:

At least once a year, replace the four (4) AA alkaline batteries with batteries that have a "use date" of at least 5 years on it. (Recommend: Duracell™, Energizer™, Eveready™)

INTERNAL LOCKING MECHANISM:

The internal locking mechanism does not require maintenance. However, if there is a sudden change in feel or operation of the safe or lock, please contact us at TrackerSafe.com or (360) 213-0363.

HINGES:

Once per year, lubricate the hinges with a silicone spray.

MOISTURE/HUMIDITY:

We recommend that you use some form of a dehumidifier to control the level of moisture inside the safe.

LIMITED WARRANTY

Tracker Safe hereby warrants to the original purchaser that each new safe will be free from defects in materials and craftsmanship for one (1) year. This warranty applies only to safes located in the United States and that have been used for Residential use only.

Safe Contents: This warranty only applies to the Tracker Safe itself; the warranty does not extend to the personal property stored in the safe.

Tracker Safe's obligation under this Limited Warranty is contingent upon proper use, installation, and maintenance of the safe and does not apply to the safe or parts that have been misused, neglected, or exposed to unreasonable wear and tear, or exposed to unusual or extreme environments. Modifying or changing the safe in ways that alter or effect the safe's intended operation or use will void this warranty. The decision to repair a safe in purchaser's home, at the factory, or to replace the safe, is solely that of Tracker Safe. If the safe is to be repaired at the factory or replaced, Tracker Safe will pay for the freight back to the factory. The purchaser is responsible for packaging the safe at their own expense. Tracker Safe does not cover any costs to package, remove or install the safe.

To receive support under Tracker Safe's Limited Warranty the purchaser must provide the following:
1) Proof of Purchase
2) Warranty Registration Form

Warranty Registration Form: The warranty registration form is located in the Tracker Safe Owner Use and Care Manual that came with the safe. To validate this warranty, the original purchaser must fill out the warranty registration form and mail it to Tracker Safe within sixty (60) days of purchase.

The above warranty is given in place of all other warranties and assurances, whether expressed or implied, including warranties to fitness for purpose, quality, or merchantability. Tracker Safe accepts no liability, under any circumstances, for any incidental or consequential damage or loss suffered by anyone, or to any property, as a result of using or being unable to use the safe.

Any claims arising from this limited warranty shall be resolved in the State of Washington and Washington law will apply to any dispute.

Tracker Safe
Warranty Registraion form

Please provide us with a copy of your receipt along with this registration form within sixty (60) days from original purchase date.

Name: ______________________________________

Address:_____________________________________

City:_______________________________________

State:_____________Zip:_____________

Phone:________________________________

Email:_________________________________

Date of Purchase:___________________

Model Number:________________________________

Safe Serial Number: :____________________________

Purchased From:_____________________________

Comments:

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____

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Mail to:
Tracker Safe LLC
6317 NE 63rd Street
Vancouver, WA 98661